

# PRIVACY STATEMENT

FPS-ELECTRIC B.V.  
Europalaan 15  
5121DH RIJEN  
The Netherlands

ALLTREC.NL  
INFO@ALLTREC.NL

## 1. GENERAL INFORMATION

### A. PRIVACY

- i. FPS-ELECTRIC B.V. takes your privacy seriously. We process personal data when you use our website, our services, or when you provide this information to us yourself.
- ii. Within the meaning of the General Data Protection Regulation (GDPR), FPS-ELECTRIC B.V. is the data controller.

### B. SUMMARY

- i. We make every effort to process the personal data you provide to us with due care. With this privacy statement, we provide you with a transparent and clear overview of:
  - a. The purposes for which we process your personal data;
  - b. Which personal data we may process;
  - c. How long we retain your personal data;
  - d. Which processors or sub processors we use when processing your personal data;
  - e. Which rights you have under the GDPR with regard to the processing by FPS-ELECTRIC B.V.; and
  - f. Which measures we take to protect your personal data.

## 2. PERSONAL DATA WE PROCESS

### A. THE FOLLOWING DATA ARE COLLECTED VIA THE WEBSITE:

- i. Name
- ii. Address details
- iii. E-mail address
- iv. Telephone number
- v. Other personal data that you actively provide when contacting us
- vi. Location data
- vii. Data about your activities on our website
- viii. IP address
- ix. Internet browser and device type

## 3. SPECIAL AND OR SENSITIVE PERSONAL DATA WE PROCESS

### A. MINORS

- i. Our website and services are not intended to collect data from visitors under the age of 16, unless written consent has been given by a parent or legal guardian. FPS-ELECTRIC B.V. cannot verify whether a visitor is over the age of 16. We therefore advise parents to be involved in the online activities of their children. This way, we can jointly prevent personal data about children being collected without parental consent.

### B. CONTACT US IF YOU SUSPECT AN ERROR

i. If you believe that we have collected personal data about a minor without the consent referred to above, please contact us via [info@alltrec.nl](mailto:info@alltrec.nl). We will then delete this information immediately.

#### **4. WHY AND HOW LONG WE NEED DATA**

##### **A. FPS-ELECTRIC B.V. PROCESSES YOUR PERSONAL DATA FOR THE FOLLOWING PURPOSES:**

- i. To be able to contact you by e-mail when necessary to carry out our services;
- ii. To send you information upon request following contact via the contact form; and
- iii. To analyse your behaviour on the website in order to improve the website and tailor it to your preferences.

##### **B. RETENTION PERIODS**

i. FPS-ELECTRIC B.V. will not retain your personal data for longer than strictly necessary to achieve the purposes for which the data are collected. FPS-ELECTRIC B.V. may share your personal data with official AllTrec importers and dealers within your region, solely to follow up on your request and to provide you with information about our products, services, or demonstrations. If you would like information about retention periods applicable to your specific situation, please contact us via [info@alltrec.nl](mailto:info@alltrec.nl).

#### **5. PROCESSING BY THIRD PARTIES**

- i. Apart from any cookies used by us, as described in our cookie statement, the data we process about you on this website are not processed by third parties.
- ii. FPS Electric B.V. may share your personal data with authorized AllTrec importers and dealers in your region, solely to follow up on your request and to provide you with information about our products, services, or demonstrations.

#### **6. MAPPING YOUR WEBSITE VISIT**

##### **A. COOKIES**

- i. FPS-ELECTRIC B.V. uses cookies. There are different types:
  - a. Strictly necessary cookies. These cookies are required for the website to function technically correctly and to store your cookie preferences. Without these cookies, the website will not function properly and your cookie choices cannot be saved.
  - b. Performance cookies. These cookies may track your browsing behaviour. They are used when analytical service providers are involved, such as Google Analytics. Some analytical cookies are anonymous, while others process personal data.
  - c. Targeting cookies. These cookies are placed by external parties. They enable the display of personalised advertisements. These cookies may also track your browsing behaviour, allowing a very specific profile to be created by these parties. This profile may be so detailed that it qualifies as personal data.
  - d. Functional cookies. These cookies have a purely technical function. They ensure that the website functions properly. For example, they can remember your preferences. They also help us optimise our website and our online services.

##### **B. WHAT IF YOU DO NOT LIKE COOKIES**

- i. Your cookie settings were set by you during your first visit to our website. All non strictly necessary cookies can be refused per category. Cookies other than strictly necessary or anonymous analytical cookies are only placed after an active action by you as a visitor. You can change your settings at any time via our website.

#### **7. ACCESSING, MODIFYING OR DELETING DATA**

##### **A. YOUR RIGHTS**

- i. You have the right to:
  - a. Access your personal data;
  - b. Submit a request to correct data;
  - c. Request that we process less personal data;
  - d. Request deletion of your data;
  - e. Have your data transferred to another party;
  - f. Lodge a complaint as described further in article 8.
- ii. If you have questions or comments regarding the processing of personal data by FPS-ELECTRIC B.V., please send a request to [info@alltrec.nl](mailto:info@alltrec.nl).
- iii. FPS-ELECTRIC B.V. wants to ensure that the request for access has been made by you. Therefore, we kindly ask you to include a copy of your identity document with your request for access, correction or deletion. To protect your privacy, FPS-ELECTRIC B.V. asks you to black out your photograph, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number (BSN).
- iv. FPS-ELECTRIC B.V. will respond to your request as soon as possible, and in any case within four weeks.

## **8. RIGHT TO LODGE A COMPLAINT**

### **A. INTERNAL HANDLING**

- i. If you have complaints about the way personal data are processed, FPS-ELECTRIC B.V. will gladly help resolve these in mutual consultation. Please initially direct your complaint to [info@alltrec.nl](mailto:info@alltrec.nl).

### **B. DUTCH DATA PROTECTION AUTHORITY**

- i. Under the General Data Protection Regulation, you have the right to lodge a complaint with the Dutch Data Protection Authority regarding our processing of your personal data. You can contact the Dutch Data Protection Authority for this purpose. More information about your right to complain can be found via:  
<https://autoriteitpersoonsgegevens.nl/nl/zelf-doen/privacyrechten/klacht-over-gebruik-persoonsgegevens>.

## **9. SECURITY OF COMMUNICATION VIA SSL ENCRYPTION**

### **A. SSL**

- i. To protect you as a website visitor, FPS-ELECTRIC B.V. uses secure encryption technologies. With SSL (Secure Socket Layer), your personal data are transmitted in encrypted form on our website and are therefore not visible to third parties. This ensures that your data are only visible to you and our server.
- ii. SSL encryption is used on all parts of our website where your data are processed, such as when completing the contact form. You can recognise this yourself. When you are on a secure part of our website, you will see a padlock symbol in the bottom right or top left of your browser. In addition, the URL changes from <http://> to <https://>, indicating that the page is secured.

## **B. WE TAKE SECURITY SERIOUSLY**

i. FPS-ELECTRIC B.V. takes the protection of your data very seriously and therefore implements appropriate measures to prevent misuse, loss, unauthorised access, unwanted disclosure and unauthorised modification. If you believe that your data are not properly secured or if there are indications of misuse, please contact us immediately via [info@alltrec.nl](mailto:info@alltrec.nl).

## **10. CHANGES TO THIS PRIVACY STATEMENT**

### **A. AMENDMENTS**

i. As FPS-ELECTRIC B.V. continuously evaluates its policies and new processing purposes may be added to our website(s), changes may occur to this privacy statement.

## **11. QUESTIONS**

### **A. CONTACT PERSON**

i. FPS-ELECTRIC B.V. has appointed Frank van de Staak as the person responsible for GDPR matters. If you have comments regarding this privacy statement or general questions about the GDPR, you can contact us via [info@alltrec.nl](mailto:info@alltrec.nl).